

Quality Policy

Boliden is an international metals company that focuses on a long-term approach and sustainable development. Our core competencies lie in exploration, mining, smelting and metal recycling.

Boliden strives to be a company governed by its values Care, Courage and Responsibility, which form the basis for how we develop our business.

- We focus on continuous improvements, addressing challenges and opportunities, and ensuring efficient stable work processes through realization of the Boliden Way.
- We trust in people and encourage everyone's commitment, across our complete value chain and at all levels of the company, to build the quality mind-set.
- We are reliable and deliver on our promises to customers as well as to other internal and external stakeholders.
- We possess a high level of technical expertise throughout our operations.
- We are innovative in the area of sustainable resource usage and support a circular economy.
- Boliden aims to be the most climate friendly and respected metal provider in the world, and thereby become a preferred business partner.
- Boliden aspires to be a preferred employer in our local communities and shall have a workforce that reflects the communities in which we operate.
- All units shall comply with international, national and local regulations relevant to our operations, and have a management system in line with ISO 9001.

All Boliden employees shall be fully committed to this policy and to the integrated Boliden Management System.

Developer	Title	Valid from
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Approved by	Doc. no.	Organization
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