Managing community relationships

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Managing community relationships
Each site has a different environment and a large variety of stakeholders and community interests.

Act according to site specific situation.
Key aspects

- **Social responsibility**
  - Creating a safe work environment
  - Limit the impact on our social environment
  - Cooperation with society and stakeholders
  - Securing a future talent pool
  - Diversity and gender balance

- **Environmental responsibility**
  - Minimising emissions to air and discharges to water
  - Limiting the impact on the physical environment
  - Handling waste responsibly
  - Rehabilitation and biodiversity

- **Economic responsibility**
  - A positive economic effect on the local community
In all stages of operations....

Exploration  Mining  Smelting  Rehabilitation  Post Rehabilitation

Social responsibility  Environmental responsibility  Economic responsibility
Exploration

- Information at early stage
- Detailed workplans to landowners and stakeholders
- Meetings when extensive exploration starts in new areas
- Adapt to other interests and change timeplans
- Reduce impact through good planning and best available technology
- Settle any damage directly
Permitting process

- Starts before activity is initiated and continues throughout project

- Relevant, understandable and accessible documentation before meetings

- Two way communication
  - Inclusive, respectful & culturally appropriate manner
  - Provide dialogue to review aspects for specific project or development plan

- Adapt and optimize project to society and other stakeholders in best possible way

- Evaluate the need of Social Impact Assessments
Operations on a long term basis

- Non-formal consultations
- Identify stakeholders and get to know each other
- Talk with each other not about each other
- Arrange site visits
- Continuous meetings with the community representatives
- Participate in the process of land use planning
- Annual meetings with neighbours
- Open and trustful dialogue

Successful operations depend on local support and understanding
Managing Sami relations

Boliden has a respectful dialogue with villages at all mine sites in Sami areas

- Non formal consultations
- Dialog meetings
- At least annual meetings at all mine sites
- Continuous evaluation of consequences
- Seminars on specific issues
- Social Impact Assessments
- Contracting (fence inspection, construction, forestry) with synergies
- Adapt projects for the herding if possible
Sami relations

- Proper descriptions of consequences are made together in permitting processes
  - Direct, Indirect, Social and Cumulative consequences are described
  - Described on maps

- Priority:
  - Avoid
  - Minimize
  - Actions to reduce damage
  - Settlements
Managing sami relations!

Examples of actions taken:

- Transports
  - Planning; Campaigns when impacts are low
  - Reduced speeds
  - Meetings; Truckdrivers and reindeer herds
  - Reflective marks on reindeer
- Adaption of projects, fences
- Reindeer bridge over railway
- Supplementary feeding
- Create new migratory routes
- Experience sharing and contacts
- Continuous evaluation of consequences
- Rehabilitation of minesites to be used for reindeer grazing
Managing community relations is all about building trust!
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