

# Quality Policy

Boliden is an international metals company that focuses on a long-term approach and sustainable development. Our core competencies lie in exploration, mining, smelting and metal recycling.

Boliden strives to be a company governed by its values Care, Courage and Responsibility, which form the basis for how we develop our business.

- We focus on continuous improvements, addressing challenges and opportunities, and ensuring efficient stable work processes through realization of the Boliden Way.
- We trust in people and encourage everyone's commitment, across our complete value chain and at all levels of the company, to build the quality mind-set.
- We are reliable and deliver on our promises to customers as well as to other internal and external stakeholders.
- We possess a high level of technical expertise throughout our operations.
- We are innovative in the area of sustainable resource usage and support a circular economy.
- Boliden aims to be the most climate friendly and respected metal provider in the world, and thereby become a preferred business partner.
- Boliden aspires to be a preferred employer in our local communities and shall have a workforce that reflects the communities in which we operate.
- All units shall comply with international, national and local regulations relevant to our operations, and have a management system in line with ISO 9001.

All Boliden employees shall be fully committed to this policy and to the integrated Boliden Management System.

Developer	Title	Valid from
<b>Johanna Lindkvist</b>	<b>Quality Policy</b>	<b>2022-05-03</b>
Approved by	Doc. no.	Organization
<b>Mikael Staffas</b>	<b>POLY-21514-v. 4.0</b>	<b>Boliden Group/ / / /</b>